

GREATER VICTORIA PUBLIC LIBRARY SURVEY

The Greater Victoria Public Library (GVPL) is planning for the years ahead. The purpose of this survey is to gain a clear sense of user and community priorities for the library system today, and in the future. The results will be used by the Library Board in setting direction and developing plans for the future. The results of the survey will be made public on the GVPL website at www.gvpl.ca.

Your input will help the board to ensure that the GVPL continues to serve the changing needs of the Greater Victoria community. Your time is greatly appreciated.

The survey consists of 17 questions and will only take approximately 5-10 minutes to complete. Responses will be collected until May 14.

Confidentiality: Information from this survey will only be used for the purposes of this study and will not be disclosed or released to anyone else for any other purpose.

If you have any questions or would like some help filling out this survey, please speak to the librarian at the Information Desk.

The Greater Victoria Public Library serves people in ten municipalities in the Greater Victoria region and operates eight branches, including:

- Bruce Hutchison
- Central Library
- Central Saanich
- Emily Carr
- Esquimalt
- Juan de Fuca
- Nellie McClung
- Oak Bay

The term 'Greater Victoria Public Library' includes all resources, services and programs offered by these various locations, outreach programs and services as well as resources and services accessed electronically through the library website.

1. What municipality do you currently live in?

- | | |
|--|--|
| <input type="checkbox"/> Central Saanich | <input type="checkbox"/> Oak Bay |
| <input type="checkbox"/> Colwood | <input type="checkbox"/> Saanich |
| <input type="checkbox"/> Esquimalt | <input type="checkbox"/> Victoria |
| <input type="checkbox"/> Highlands | <input type="checkbox"/> View Royal |
| <input type="checkbox"/> Langford | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> Metchosin | |

2. Which of the following resources do you think are most important for the GVPL to maintain, or develop in the future?
Please pick your top three choices:

- Fiction Collection – In Print
- Fiction Collection – Electronic
- Non-Fiction Collection – In Print
- Non-Fiction Collection – Electronic
- Children’s collections
- Magazines & Journals – In Print
- Magazines & Journals – Electronic
- Reference Materials – In Print
- Reference Materials – Electronic
- Sound & video materials, including CDs, DVDs & Videos
- Large Print Books
- Newspapers – In Print
- Newspapers – Electronic
- Audiobooks
- English as a Second Language (ESL) materials
- Resources in languages other than English
- Other (*please specify*)_____

3. Which one of your three choices do you think is most important for the GVPL to maintain or develop in the future? **Please put a '*' beside your top choice listed above.**

5. Which of the following services do you think are most important for the GVPL to maintain, or develop in the future? **Please pick your top three choices:**

- Days of operation (number of days per week that the library is open)
- Hours of operation
- Internet access
- Computer access with word processing capabilities
- Fast Reads
- In-person reference services
- Electronic access to the library (including library catalogue, holds, online reference services, renewals, special services and general information)
- Services in languages other than English
- Community information (in branch bulletin boards and online information)
- Wireless access
- Other (*please specify*) _____

6. Which one of your three choices do you think is most important for the GVPL to maintain or develop in the future? **Please put a '*' beside your top choice listed above.**

14. Thinking of library services in relation to other services offered in your community, on a scale of 1 to 10, how would you rank the importance of public libraries?

Very Important					Neutral					Not at all Important
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5	6	7	8	9	10	

15. Please indicate if you are between the ages of:

19 or younger	20-44	45-64	65 and older
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. Are you:

Male	Female
<input type="checkbox"/>	<input type="checkbox"/>

17. Have you visited a branch of the Greater Victoria Public Library, or accessed its services on-line at any time within the last two years?

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

Just to ensure that we only receive one set of responses per individual please provide either your library card number or your email address:

This information will not be connected to your survey responses. All information provided is completely anonymous.

Thank you very much for your time!